

SOMERSET HEALTH AND WELLBEING BOARD

Minutes of a Meeting of the Somerset Health and Wellbeing Board held in the Luttrell Room - County Hall, Taunton, on Thursday 27 September 2018 at 11.00 am

Present: Cllr C Lawrence (Chairman), Cllr F Nicholson (Vice-Chair), Cllr L Vjeh, Cllr A Broom, Cllr S Seal, Cllr G Slocombe, Cllr J Warmington, Cllr K Turner, Cllr Woolcoombe-Adams, N Robinson, Judith Goodchild, T Grant and J Wooster

Other Members present: Cllr M Keating

Apologies for absence: Cllr D Huxtable, Dr Ed Ford, Dr Rosie Benneyworth, Mark Cooke and S Chandler

342 **Declarations of Interest** - Agenda Item 2

There were no declarations of interest.

343 **Minutes from the meeting held on 12 July 2018** - Agenda Item 3

The minutes of the meeting were accepted as being accurate by the Board.

344 **Public Question Time** - Agenda Item 4

Cllr Amanda Broom asked a public question expressing concern about the impact on the health and wellbeing of residents following the closure of Chard swimming pool. She asked to have sight of the impact assessment for this decision. It was agreed to refer this question to the Economic & Community Infrastructure Commissioning Director.

Nigel Behan asked a public question regarding Item 6. He questioned whether there was a corresponding risk register and what measures were being put in place to mitigate these risks. He asked what impact the recent Cabinet decisions (12 September 2018) will have on the identified concern of loss of expertise and capacity. Finally, he questioned the likelihood of ensuring sufficient and appropriate school places. Mr Behan will receive a written response to his questions.

345 **Somerset Health & Care Strategy Update** - Agenda Item 5

The Board considered this report which gave an update on the development of the Somerset Health and Care Strategy 'Fit For My Future'.

The Board were informed that the development will take place in two phases. The first phase will ensure that the Strategy aligns with the Joint Strategic Needs Assessment (JSNA) and the Health and Wellbeing Strategy as well as establishing a detailed case for change and identifying a range of potential options and proposals to face identified challenges. The second phase will agree which proposals require public consultation and which form part of business as usual. An engagement strategy is being developed to put this into action once proposals are engaged. A proposed timeline for these phases was shared with the Board.

The report detailed a number of emerging proposals and these were considered by the Board.

Further discussion included:

- Concern was raised about the pace of development and how the proposals will be prioritised. It was clarified that the next stage will provide more detail and that there is the advantage of being able to learn from other areas. We are not yet at a stage to be able to prioritise but this will be done in-line with funding.
- Members discussed the importance of using patient-friendly language when engaging and communicating. This was agreed and the Board were informed that there are 16 engagement events planned. The dates for these will be circulated and Board members were asked to support these.

The Somerset Health & Wellbeing Board:

Noted the progress of the Somerset Health and Care Strategy to date.

346 **Special Educational Needs & Disability (SEND) Joint Commissioning Strategy - Agenda Item 6**

The Board received this report which set out the Special Educational Needs and Disability (SEND) Joint Commissioning Strategy.

The Board were informed that, under the SEND Code of Practice, Local Authorities and clinical commissioning groups (CCG's) must make joint commissioning arrangements for education, health and care provision for children and young people with SEND.

The Strategy is based around a number of principles seeking to embed the SEND Charter and is developed jointly with services, parents, carers and the Parent Carer Forum. The report set out the principles and these were considered by the Board.

The Strategy is also supported by an Action Plan for which the focus of the first year will include:

- Co-ordinating Information, Advice and Guidance
- Identification and Assessment
- Improving outcomes – EHC assessment, planning and review

The Action Plan addresses areas that have been identified as needing improvement such as the Education and Health Care review process.

The Board were informed that the pace of progress is challenging at the moment but good progress has been made with the sharing of data. It is also acknowledged that there are funding pressures but restructuring will allow progress to continue and the Strategy will always have the child at its centre. The Strategy is also feeding into the Fit For My Future Strategy. The Local Area Improvement Network (LAIN) has been instrumental in developing the Strategy so quickly and a good level of collaboration and communication has taken place.

Further discussion included:

- Concern was raised about financial risks and a lack of a definitive outcome. It was clarified that the service has been looking at restructuring and the levels of expertise available. Changes have been put in place to rectify this and work is taking place to address any gaps. Appendix B does give details of outcomes but we would be happy to report back to the Board on progress.
- It was raised that greater dialogue with schools and better partnership working is required.
- There have been some reports to members that schools are finding it difficult to communicate with SEND services. It was clarified that the service is engaging with schools. Some conversations are challenging but the service is actively trying to improve partnership working and collaboration.
- Members were informed that a new SEND newsletter goes out weekly to all partners including schools. A school information pack is also sent out and updated regularly. It was agreed to share this information pack with members of the Board.
- It was suggested that a group of Board Members with a particular interest in SEND could act as SEND Champions and work with the service to make improvements.

The Somerset Health & Wellbeing Board:

- Approved the Somerset SEND Joint Commissioning Strategy and are content it is aligned with the JSNA and Improving Lives Strategy.

347 **Healthwatch Somerset Update - Agenda Item 7**

The Board considered this report and a presentation which provided an update on Healthwatch Somerset's activity since May 2018.

The Healthwatch Somerset Board has now been recruited and a permanent Chair appointed. Healthwatch Somerset now has a place on the Fit For My future programme Board. In addition, the Healthwatch manager praised the number of hours given by Healthwatch volunteers and highlighted the important role they play.

Following a CQC Inspection rating of Requires Improvement for the NHS 111 service, Healthwatch completed an NHS 111 service user survey between 11 June to 31 August 2018. The results of this survey are embargoed until next week but a high-level overview was shared with the Board. The Board heard that the service is valued with many good points raised. The two main areas of frustration are around the assessment questions and long waiting periods. Healthwatch engaged using a wide range of media but identified that better connections are needed with the media in South Somerset.

Further planned activity includes: engagement with service users between October – December about the adult safeguarding referral process, initial engagement with health visitor service users and a tour of the County in March 2019.

Further discussion included:

- Members encouraged Healthwatch to engage with other organisations such as The Samaritans and Mind in future.
- Board Members questioned what could be done to improve communications. It was agreed that clear and concise messages are needed and Healthwatch will try to bring any ideas for improvement to the Board. It was highlighted that the private sector has been more successful with this.
- It was clarified that the health visitor service is moving in-house. It was highlighted that the data that the Somerset Partnership NHS Trust holds demonstrates a better rate than Healthwatch's data. This may be because some mandated contacts are achieved through groups, so people may not always be aware that they have received the contact.

The Somerset Health & Wellbeing Board:

- Noted the progress of Healthwatch Somerset against the agreed priorities in the 2018/19 workplan.

348 **Cold Homes Quality Standard Review - Agenda Item 8**

The Board considered this report which proposed a compliance review of the NICE Quality Standard on 'Preventing excess winter deaths and illness associated with cold homes'.

The Board heard that the Quality Standard (QS) covers preventing excess winter deaths and health problems associated with cold homes. It includes people of all ages and takes into account that some people are particularly vulnerable to the effects of the cols such as people with cardiovascular or mental health conditions, young children and older people.

The proposal is to carry out a county wide review of compliance with the quality standard with a view to identifying areas for improvement, while recognising the very challenging times and constrained resources at present. The review would cover relevant commissioners and providers including NHS, Social Care, major housing providers and the voluntary sector. This would be a collaborative process – it is a system improvement tool not a punitive exercise. The review is relevant to the outcomes frameworks for public health, social care and the NHS, and should identify actions that can be taken to improve outcomes and reduce ill health.

It is suggested that the Strategic Housing Officers Group would be the appropriate forum to take this forward, through a review sub-group, under the Strategic Housing Framework. Public Health would conduct the review with a draft audit tool available for consideration in October. Timetables permitting, we would aim to conduct the review in November, with a draft report ready by Christmas.

The Director of Public Health added that she would like to routinely use NICE guidelines as a tool for improvement and suggested that the Board could systematically go through these and select one or two to focus on in a year.

The Somerset Health & Wellbeing Board:

- Agreed that a county wide review of compliance with NICE Quality Standard QS117 on cold homes should be carried out to identify any areas for improvement.
- Requested that all relevant partner organisations participate in the review.

349 Improving Lives Strategy - Agenda Item 9

The Board considered this report which provided an update on the draft Improving Lives Strategy and the supporting Consultation Output Report.

The Improving Lives Strategy presents a ten-year vision for how organisations can work together as a partnership to improve the lives of the Somerset population.

The Board has been monitoring the Strategy as it has developed and noted that the latest draft presented has taken into consideration the results of the public consultation which took place between June and August. The final Strategy will be presented to the Board at its November meeting.

The Board were informed that work has begun on how to achieve the aims of the Strategy through the development of an action plan and a monitoring process.

The Somerset Health & Wellbeing Board:

- Noted the results of the Improving Lives Strategy consultation output report.
- Considered the final draft version of the Improving Lives Strategy and agreed the following proposals:
 - a. The Health and Wellbeing Strategy will be referred to as the Improving Lives Strategy
 - b. The Improving Lives Strategy will adopt the County Vision
 - c. The Improving Lives Strategy will take a longer term, ten-year view
 - d. The Improving Lives Strategy will focus on four strategic priorities
 - e. The Improving Lives Strategy will identify key partnership Boards for delivery of the strategic priorities

350 Joint Strategic Needs Assessment (JSNA) Localities - Agenda Item 10

The Somerset Health & Wellbeing Board:

- Noted the interactive data tool.
- Agreed that the subject of the 2018/19 JSNA should focus on data sharing and integration.

351 Somerset Health and Wellbeing Board Forward Plan - Agenda Item 11

The Somerset Health & Wellbeing Board agreed the following changes to the work programme:

- To add an item on Sexual Health.
- To add an item on the JSNA to the Jan 2019 meeting.
- To move the Safer Somerset item from Jan 2019 to Nov 2018.
- To take the STP and Health & Care strategy as one item at future meetings.

352 **Any other urgent items of business** - Agenda Item 12

There were no other items of business.

(The meeting ended at 1.05 pm)

CHAIRMAN